

# SHERPA

## SOLAR STEP LIGHTS

### Do:



Ensure your solar panel is South facing or as near as possible



Clean your solar panel from time to time

### Don't:



Do **NOT** charge behind glass



Do **NOT** place your solar panel shaded areas.

### User Guide

Thank you for choosing our Sherpa Solar Step Lights. Please read these instructions carefully before installing and using your light.

### Setting up your light:

Always take care when setting up your solar lights. In the interest of safety, we strongly advise setting up your solar lights during the day while it is still light.

### Location:

Please remember that your Sherpa Solar Step Lights are only as good as the location they are in. The lights will struggle to operate for long after dark if they have been in stalled in a shaded location or a location that does not receive much direct sunlight during the day - this is not a fault with the product! Sherpas located in unshaded South, South East or South West facing locations will perform best.

Please note that the Sherpas will not operate in daylight and they will not operate after dark if there are nearby lights shining near their solar panels. These can be lights from inside or outside your house or a neighbouring property.

### Installing your lights:

If you are unsure about your location it may pay to rest one of the Sherpa lights in an upright position in that location without actually installing it. Allow a week to pass to make sure you are happy with performance before making alterations to your property. When you are ready to install your lights drill two 5mm diameter holes 76mm apart. Insert the supplied screw plugs and drive the supplied screws in leaving a few mm of screw protruding from the wall. You can now hang your Sherpa light on the two screws and gently pull the light down. Tighten or loosen the screws as required to achieve a secure fit.

### Operating Instructions:

Locate the switch on the rear side of the light. Your Sherpa lights will be switched off by default so one press of the switch will turn them on. Your Sherpa lights should come with some charge, so you can test to see if the lights are set to on by covering the solar panel with one hand while pressing the switch with the other. Your Sherpas will not operate in daylight or inside in lit conditions so they will turn off automatically when you uncover the solar panel.

### Replacing the battery:

The supplied NiMH AAA battery will last for around 2 years. If you are experiencing issues within the first year of owning your lights it is unlikely that replacing the battery will resolve the problem (please see troubleshooting). When it is time to replace your battery remove the 4 screws on the back of the light and gently remove the metal and plastic covers. Replace the battery with an NiMH 1.2V battery rated 600mAh or higher and then reinsert the plastic and metal covers before driving in the 4 screws. Please dispose of the dead battery responsibly and in accordance with your local waste disposal guidelines.

### Troubleshooting

#### My light is on and it isn't dark:

Your Sherpa lights have a sensor in the solar panel that tells them when it is dark enough to turn on. If your lights are coming on during the day it might be because the solar panel thinks it is dark when it isn't. This can happen in unusually dark conditions caused by bad weather, but usually it is a sign that the solar panel is positioned in a heavily shaded location.

#### My light worked for the first few nights and then stopped working:

Usually the Sherpa lights come partially charged so they will work for a few nights without receiving a fresh charge. If the lights stop working after a few nights it is likely that they have not received a fresh charge during the first few days. Please check the location of your light to ensure it is in a good enough location to charge before switching the light off by using the switch on the back of the light. Leave your light switched off for a minimum of 3 days to allow the batteries to charge.

#### I can not get my light to turn on and it never has:

Please check that there are no nearby lights shining on or near the solar panel after dark which may stop the light from turning on automatically. To test this, please remove the light, cover the solar panel with one hand while pressing the switch several times with the other. If this does not work, place the light in the brightest spot in your property for a minimum of 3 days to charge and then try it again.

### For customer support please contact:

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